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1

0 For Account Access

Enter your 7-digit Account Number

Enter your 4-digit Security Code

SPECIAL KEYS:

- * Make another transaction or return to the previous menu
- # Repeat (or complete) an instruction

When finished with all transactions, hang up phone

1 For General Information and rates

0 To Hear **ALL** Rates
1 For Terms and GIC Rates
2 For Registered Plan Rates
3 For Personal Loan Rates
4 For Mortgage Rates
5 For Savings Account Rates

1. Account Balance Summary (automatically for all the acct. types you have)

2. To Transfer Funds

3. For Account Activity and Details

(To access individual account types, enter the number on the other side of this line.)

5. To Change Your Access Code

7. For Bill Payment Options

- Enter the Account to Transfer from
- Enter the Account to Transfer to
- Enter the Amount to Transfer – use the * key as the decimal point
- Complete the Transfer by pressing the # sign

ACCOUNT TYPES

- 00 Daily Interest Savings Account
- 01 Personal Chequing (PCA) Account
- 17 Investor Savings Account
- 19 Life Savings Account
- 40 RRSPs

- You have chosen to change your access code. To continue, press 1. To cancel, press the * key.
- (1) Please enter your new 4-digit access code followed by the # key.

- For a listing of your bill payment companies, press 1.
- To make a bill payment, press 2.
- (2) Press (appropriate number from bill payment listing). You have chosen (name of payee).
- Enter the **account type number** from which to pay.
- Enter the amount to pay using the * key for the decimal point. Press the # key to complete the transaction.